



Wacky Weather: Keeping Your Business Afloat In the Wake of a Natural Disaster



Hampton businesses were not prepared ... to continue their operations after experiencing a disastrous emergency.

Without well prepared business continuity plans, many businesses' recovery attempts often resulted in failure.

• Chris Silver, <u>Business Continuity Planning: How Prepared is the Business Community of Hampton to Recover</u> <u>form a Significant Event?</u> (Hampton: The National Fire Academy Executive Fire Officer Program, 2005)

The Hartford 2013 Small Business Pulse: Storm Sandy





Resiliency



Federal rules do not require that hospitals make even minimal preparations for hurricanes, major storms and other disasters



Stories, and the people who tell them.

WEATHERING CHANGE

New Hampshire Business Leaders on Risk, Resilience and a Shifting Climate



100 business leaders October 2014

Manufacturing, real estate, agriculture & forestry, finance, tourism, grocery and other retail.

Weathering Change

Concord, NH | Oct. 23, 2014

Organized by the non-profit Environmental Defense Fund with support from Stephenson Strategic Communications and Outreach Strategies, LLC. George Bald, Cate Street Capital, Inc.

Taylor Caswell, Community Development Finance Authority

Chris Diego, Mountain View Grand Resort & Spa

Steve Duprey, Foxfire Property Management and the Duprey Companies

Peter Egelston, Smuttynose Brewing Company

Pamela Hall, Normandeau Associates

Alex Jaccaci, Hypertherm

Amy Landers, Lakes Region Tourism Association

Joshua McAllister, HEB Engineers, Inc.

Doug Scamman, Scamman Farm

Steve Taylor, Taylor Brothers Farm

Cristine Trayner, Water Country

UTILITIES: KEEPING LIGHTS ON, DATA FLOWING

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"It is a killer to lose shifts because of snow or an ice storm and I've gotta find a way to make that up."

-MANUFACTURER

FRUSTRATION WITH GOVERNMENT, POLITICIANS

Weathering Change Concord, NH | Oct. 23, 2014

"There just is no leadership in New Hampshire right now as far as the issues we're talking about."

—BUSINESS OWNER

ROADS, BRIDGES AND THE WHEELS OF COMMERCE

Weathering Change

"Any disruption in that transportation pipeline of the road systems for us is critical."

-SKI ASSOCIATION EXECUTIVE

CLEANER, MORE EFFICIENT AND DIVERSE ENERGY ADDS RESILIENCE

Weathering Change

"We are moving out of this monoculture of centralized power The whole question is how is that organized, both from a policy and engineering standpoint?"

-COMMERCIAL CONSTRUCTION CONTRACTOR

SMALL BUSINESS AT SPECIAL RISK

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"We all hear about small business owners, and that is what I am. I am a \$2 million and under business in New Hampshire. And we aren't in these conversations. It is somehow percolating above us."

-SMALL BUSINESS OWNER

CLIMATE RISK = BUSINESS RISK

Weathering Change

"You wouldn't think a bank would have to think about weather, but if you look at what was affected during Irene, I can't begin to tell you the amount of money that was affected. "

—LOCAL BANKER

TOPLINES



real and imminent threat to commerce

adapt to its inevitable disruptions

promote pragmatic solutions for businesses

IS LOCAL WHERE THE MAGIC HAPPENS ?

"A number of people wanted to save energy in town, so they formed a committee to study all the schools and public buildings..."

"The local chambers tend to be much more interested in solutions."

IS LOCAL WHERE THE MAGIC HAPPENS ?

"... Town planners, business leaders, the hospital leaders, the grocery stores. You should be having work groups and roundtables all the time or on a regular basis so that people can be eyeball-to-eyeball. You don't have time to get to know each other in a crisis."